



As a Member of the FALDP, I agree:

- To refrain from offering legal advice; and to refer customers to an attorney for legal advice [if needed].
- To direct my customers to information so that they may make informed decisions.
- To provide responsive customer service.
- To comply fully with applicable state and federal laws.
- To ensure clear and truthful advertising.
- To clearly disclose costs and relevant terms.
- To represent myself as a legal document preparer, and not as a paralegal.
- To conduct my business ethically, honestly, and to the best of my ability.
- To respect my customers' privacy.
- To keep in strict confidence my customers' affairs, and not share information about a customer without that customer's permission unless court ordered.
- To support the Florida Association of Legal Document Preparers by respecting the rights of other members, by upholding the core values of our association as a collaborative resource of benefit to all, and to be a positive example of professionalism and integrity.
- To support legislation promoting public access to the legal system.

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